

KNOW YOUR RIGHTS BEFORE **YOU HIRE A TAX PREPARER**

Tax Preparers must:

- Provide you with their contact information and PTIN (federal tax preparer number)
- Give you the amount of all fees and charges in writing before you have to pay
- Allow you to review your return before filing and ask any questions you may have
- Give you one free copy of your tax return when it is filed
- Return your original documents to you when requested

Tax Preparers may NOT:

- Require you to take a Refund Anticipation Loan
- Ask you to sign a return with blank spaces they will fill out later
- Guarantee that you will get a tax refund
- Guarantee that you won't be audited by the government

What's a Refund Anticipation Loan (RAL)?

➔ A loan you take out that will be repaid by your tax refund

- These loans are not a faster way to get your refund
- The loan may have fees and interest

To learn more and for additional information, go to cabq.gov/taxpreprights.

To file a complaint about a tax preparer, call 311 or go to cabq.gov/consumer.